



Bromic Pty Limited ('Bromic') warrants to the original purchaser ('the purchaser') of products supplied by Bromic Refrigeration ('the Goods') that the Goods will be free from defects or faults in materials and/or workmanship for the following period from the date of invoice in regard to each of the following types of products ('the warranty period'):-

- For Ice Machines – Twenty four (24) months for materials and twelve (12) months for workmanship;
- For Matrix Coolroom Panels – Five (5) years for materials and, where Bromic has been responsible for installation, twelve (12) months for workmanship;
- For Zanotti refrigeration systems - Twelve (12) months for materials only; and
- For all other Bromic refrigeration products – Twelve (12) months for materials and workmanship.

Subject to the following conditions of this Warranty, if a defect or fault in materials or workmanship is found during the warranty period, Bromic will replace or repair the Goods (at its option) without charge.

1. The Goods must have originated from Bromic and must be able to be identified by Bromic personnel as a Bromic Refrigeration product.
2. The original invoice details, including serial number, MUST be provided to Bromic at the time that any claim is made pursuant to the terms of the Warranty.
3. Any claim made pursuant to the terms of the Warranty must be made within 48 hours of the discovery of any defect.
4. Acceptance of a claim under this Warranty is subject to an assessment of the Goods by Bromic, or its authorised agent, to determine the cause of the defect prior to Bromic's authorisation for repairs to be carried out.
5. Bromic's warranty does not extend to any damage or induced Goods' failures resulting from an installation that was undertaken outside the direct control of Bromic or its authorised service/ installation agents.
6. Bromic will not be responsible for any costs involved in gaining access to Goods for the purposes of repairs, checks or modifications. Any expense associated with making or gaining reasonable access to Goods possible, including (for example) the modification of cabinetry, relocation of furniture, modifications to building structure such as the removal of doors and glass panels etc, is the responsibility of the customer.
7. Bromic will warrant spare parts for a period of 3 months from the date of purchase provided that these spare parts have been installed by a Bromic authorised service agent.
8. Where Goods are located or are to be located in premises where the induction of service or installation personnel is required, any costs for such induction of service or installation agents to gain access to sites is for the account of the customer and not for Bromic.
9. Bromic is not liable for, and will not authorise repairs pursuant to a claim under this Warranty for:
 - Breakage of glass or plastic components of the Goods;
 - Replacement of lights, fluorescent tubes gaskets or components which have been damaged by exposure to spillage
 - Damage or failure of Goods as a consequence of not removing Packaging and transport materials before use;
 - Parts subject to wear and tear including but not limited to filters, oil, fuses, lamps, batteries, handles, locks, hinges;
 - Goods which have not been installed in accordance with Bromic's and/or the manufacturer's specification;
 - Extraordinary and unforeseeable events (voltage surges, irregular electric power supply, natural events and disaster, riots etc);
 - Repairs or replacement of goods not bearing original serial numbers or compliance plates;
 - Damage caused to Goods due to improper use of cleaning agents, detergents, bleaches or other chemical additives or agents of a corrosive nature;
 - Breakage, either intentional or unintentional, to any part of the goods;
 - Any damage arising from any modification of the goods that has taken place without prior authorisation from Bromic;
 - Any use of the Goods for any reason other than its originally specified purpose;
 - Goods which are moved or repositioned whilst loaded with any stored products. Such products must be removed prior to movement. (All units are stationary units and not designed for regular movement on casters or legs);
 - Installation of Goods in places other than the original place (disassembly and reassembly in another place);
 - Carelessness, negligence or use other than that for which the Goods are designed;

- Goods not performing correctly as a result of Goods being used in an environment whereby the ambient temperature and relative humidity are outside the operating parameters specified for those particular goods;
 - Modifications or tampering with the Goods;
 - Compressor failure due to:
 - Insufficient regular maintenance (of the type specified by the relevant manufacturer) of components including but not limited to condensers, filters etc.;
 - Insufficient and/or irregular cleaning of the condenser (fortnightly & more frequently if required);
 - Failure to provide adequate ventilation for goods as specified by the manufacturer;
 - Fair wear and tear of the Goods; or
 - Operation of the Goods in environments outside the ambient temperature and/or relative humidity range specified for the Goods.
10. Bromic will either undertake the repair or nominate a repair agent authorised by Bromic.
 11. Repairs to the Goods must not have been attempted by any person other than an authorised service agent. Repairs attempted by a non authorised agent will void the warranty.
 12. Repair or supply of a substitute will not extend or renew the warranty period.
 13. Bromic makes no representation as to the time frame within which any repairs will be carried out.
 14. Bromic's repair warranty is restricted to normal business hours Monday to Friday excluding public holidays and weekends.
 15. Bromic is not liable for the costs of the authorised service agents other than standard labour costs during normal working hours.
 16. Bromic is not liable for travelling time in excess of 50 kilometres from an authorised service agent or 1 hour from the authorised service agent, whichever is the lesser.
 17. Bromic shall not be liable for any indirect or consequential loss, loss of profit or any other economic loss including without limitation product losses.
 18. The requirement for repair or replacement of the Goods must not be due to misuse, neglect, accident, improper installation, unauthorised modification or other abuse which in the reasonable opinion of Bromic was occasioned by the purchaser or any agent or employee of the purchaser.
 19. Bromic is not liable for, and will not authorise repairs pursuant to a claim under this Warranty for Goods which are used in a mobile application. (All Goods are designed to be operated indoors in a permanent location. Movement of goods after installation should be restricted to whatever is required for routine cleaning and maintenance only).
 20. Bromic will not be responsible or liable for damage or loss caused during transport and/or testing of the Goods and will not be liable for the cost of transport or testing of the Goods.
 21. Bromic does not warrant the Goods where the Goods were installed and/or used in conjunction with goods of a supplier other than Bromic ('the other goods') in such a way as to exceed the capacity and/or performance capabilities of the Goods or the other goods and denies all liability for any damage whatsoever suffered by any person arising from such use.
 22. Where Bromic elects to replace rather than repair the Goods and no identical replacement is available for the Goods being replaced, Bromic may replace the Goods with Goods of a similar standard and design then available from its range.
 23. The obligation of Bromic in relation to the warranty, provided for in the previous paragraphs, is not valid in the following cases:
 - Installation does not conform to the instructions given in the Use and Maintenance handbook;
 - Installation in places other than the original place (disassembly and reassembly in another place);
 - Carelessness, negligence or inability in use or use other than that for which the product is designed and/or dimensioned;
 - Modifications or tampering with the product;

This warranty is expressly in lieu of all other guarantees, warranties, conditions, liabilities or representations in relation to the quality, merchantability or fitness for purpose of the Goods, other than those warranties, conditions, liabilities or representations which are, by reason of any Commonwealth, State or Territory legislation, unable to be excluded. However, to the extent that applicable law allows, Bromic's liability pursuant to any such statutory rights shall be limited to the repair or replacement of the Goods or the supply of equivalent goods.

In addition to the above, all of Bromic's other general terms and conditions of trade apply, save for those which are inconsistent with the terms of this warranty. These general terms and conditions of trade can be obtained on request from Bromic.

For more information visit www.bromic.com.au or call 1300 276 642.
Head Office: P.O. Box 6062 Silverwater, Sydney, NSW 1811 Australia

Warranty Registration Form

By completing this warranty form your product will be covered by the Bromic "Conditions of Warranty" above.
(Fill in the details below and return to Bromic Pty Limited at P.O. Box 6062 Silverwater, Sydney, NSW 1811 Australia)

Name:

Company Name:

Address:

..... Country:

State: Postcode:

Phone: Fax:

E-mail:

Purchase Details:

Date of Purchase:

Place of Purchase:

Refrigeration Unit Model:

Refrigeration Unit Serial Number:

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BROMIC

COMMERCIAL REFRIGERATION

warranty details

10. Bromic will either undertake the repair or nominate a repair agent authorised by Bromic.
11. Repairs to the Goods must not have been attempted by any person other than an authorised service agent. Repairs attempted by a non authorised agent will void the warranty.
12. Repair or supply of a substitute will not extend or renew the warranty period.
13. Bromic makes no representation as to the time frame within which any repairs will be carried out.
14. Bromic's repair warranty is restricted to normal business hours Monday to Friday excluding public holidays and weekends.
15. Bromic is not liable for the costs of the authorised service agents other than standard labour costs during normal working hours.
16. Bromic is not liable for travelling time in excess of 50 kilometres from an authorised service agent or 1 hour from the authorised service agent, whichever is the lesser.
17. Bromic shall not be liable for any indirect or consequential loss, loss of profit or any other economic loss including without limitation product losses.
18. The requirement for repair or replacement of the Goods must not be due to misuse, neglect, accident, improper installation, unauthorised modification or other abuse which in the reasonable opinion of Bromic was occasioned by the purchaser or any agent or employee of the purchaser.
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20. Bromic will not be responsible or liable for damage or loss caused during transport and/or testing of the Goods and will not be liable for the cost of transport or testing of the Goods.
21. Bromic does not warrant the Goods where the Goods were installed and/or used in conjunction with goods of a supplier other than Bromic ('the other goods') in such a way as to exceed the capacity and/or performance capabilities of the Goods or the other goods and denies all liability for any damage whatsoever suffered by any person arising from such use.
22. Where Bromic elects to replace rather than repair the Goods and no identical replacement is available for the Goods being replaced, Bromic may replace the Goods with Goods of a similar standard and design then available from its range.
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 - Carelessness, negligence or inability in use or use other than that for which the product is designed and/or dimensioned;
 - Modifications or tampering with the product;

This warranty is expressly in lieu of all other guarantees, warranties, conditions, liabilities or representations in relation to the quality, merchantability or fitness for purpose of the Goods, other than those warranties, conditions, liabilities or representations which are, by reason of any Commonwealth, State or Territory legislation, unable to be excluded. However, to the extent that applicable law allows, Bromic's liability pursuant to any such statutory rights shall be limited to the repair or replacement of the Goods or the supply of equivalent goods.

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